

## Community Support Worker

**Program:** Outreach + Community Inclusion

**Location:** Penticton, BC. In homes of those served, the community, and JHS office

**Compensation:** \$19.00/hour + Employee Assistance Programs

**Status:** Casual (no guaranteed hours - additional hours pending opportunity)

**Shift schedule:** Schedules are subject to change in order to meet the needs of the person served and may include a combination of weekdays, weekends, daytime, evenings and holidays

**Application Deadline:** Until filled

### About JHSOK

John Howard Society of Okanagan & Kootenay (JHSOK) is one of 8 John Howard Societies in BC and 61 across Canada that, while independent charitable organizations, share the same mandate. We have operated in the Okanagan for more than 60 years and are known for offering a wide range of innovative services within the fields of community justice, social services, health and safety, and public interest issues.

Our mission is: "Safe, healthy and inclusive communities in the Okanagan & Kootenay region and that we are the trusted voice on social and criminal justice issues in our region." Guided by evidence informed practices, a harm reduction lens, and a person-centered approach, we are able to support people from assorted circumstances and needs including, but not limited to, homelessness, mental illness, addiction and developmental disabilities.

### Position Overview

Directly supporting adults referred by Community Living of BC (CLBC) with neurodevelopmental disabilities and complex neurologically-based behaviours. Characteristics may include, but are not limited to, struggles maintaining housing upkeep, substance misuse dual diagnosis, and challenging behaviour(s) that put the individual at increased risk of criminal justice involvement. Assess and collaboratively establish service delivery goals (ex. occupational, recreational, social, housing and financial) with those served. Where appropriate, incorporate the input of family members and other community stakeholders. Support with activities of daily living (ADL) and promoting independent life skills. Position requires working independently with the person served in their home and/or in the community.

### Major Responsibilities

- Under the direction of the JHS Director of Community Living Services, complete duties in accordance with organizational policies and procedures.
- Recognize, analyze, and address challenging and emergent situations.
- Maintain daily narrative reports of contact and develop needs-assessments and related tools. Ensure all required documentation is complete, accurate, and in accordance with policies of confidentiality.
- Work collaboratively with CLBC facilitators and those served to determine service plans and goals. Where appropriate, incorporate the input of family members and other stakeholders.
- Promote the independence, safety, and overall quality of life of those served in the community.
- Assistance with activities of daily living (ADL). This can involve, but is not limited to, meeting professional appointments, budgeting, shopping, and basic cooking/meal planning assistance.
- Home-based & community based support.
- Utilization of harm reduction and strength-based approaches.
- Follow and contribute towards creating positive behavioural support frameworks
- Exercise good judgement and upholding professional and consistent boundaries.

- Co-facilitate therapeutic, recreational, and education pro-social group activities as needed.
- As a member of the JHS team, position can involve general office support and committee work, as necessary.

## Qualifications

- Diploma/degree in related human/social services field (Social Work, Psychology, Sociology, HSW, CSW, etc.).
- And/or at least one (1) year of recent job-related experience.
- Able to write factual reports, keep accurate records, and communicate effectively.
- Class 5 driver's license, clean driver's abstract, and access to vehicle for use of transporting those served (mileage covered at .525 per km).
- Contingent upon a clear criminal record check - arranged by successful candidate upon hiring.

\*A combination of education and experience may be considered relevant to expectations of this position

## What We Offer

- Competitive compensation packages in compliance with Living Wages BC
- Industry leading myFlex group benefits, customizable to your individual needs
- Generous paid vacation and personal time off
- Training and professional development opportunities
- Employee Assistance Program (EAP)
- Rewarding opportunity to positively affect vulnerable individuals within your own community

## Applying

**DIVERSITY:** We serve a diverse group of people and encourage our staff to embrace these diversities. People of diverse backgrounds, identification, and cultures are encouraged to apply.

JHSOK welcomes your interest in the above opportunity. Interested applicants are encouraged to apply with cover letter and resume stating the position they are interested in to: [work@jhsok.ca](mailto:work@jhsok.ca)

While we thank all those who apply, only applicants selected for interview will be contacted.

To learn more about JHSOK, please visit: <http://www.johnhowardbc.ca/regions/cso/welcome/>