

# Telemedicine is the future of personalized healthcare.



## A MEDICAL SERVICE DESIGNED FOR YOUR EMPLOYEES' URGENT CARE AND LONG TERM WELLNESS NEEDS.

Telemedicine is for busy employees and their families who want [convenient 24/7 virtual access to healthcare](#) for all their health concerns.

[No concern is too small or too big](#) -- whether it's for episodic care when your people or their loved ones are dealing with specific health issues and urgent care matters, or to help them keep well by supporting them in the pursuit of greater wellbeing during life's major health transitions.

**Whether they need health advice, a prescription refill or urgent care support 24/7, we can help.**

Your people can now save time and travel to medical appointments through instant access and navigation of medical care, reducing personal and family stress in their healthcare experience.

### GET WELL

- Infections such as bronchitis, pneumonia
- Flu, colds, fever
- Minor injuries, wounds, concussions
- Skin rashes, asthma, allergies
- Post hospital care
- Prescription refills\*
- Specialist referrals\*

### KEEP WELL

- Health promotion
- Disease prevention
- Chronic disease management
- Stress management
- Mental health
- Family planning
- Prenatal advice
- Early childhood development
- Child and teen health
- Menopause
- Care advice for elderly parents

## How does it work?



Book a phone or video appointment via your secure online portal



Talk to a clinician in 20 minutes or less, or at a convenient time



Expect a follow-up call to ensure continuity of care and extended support



## What's included?

## Plan Coverage



### PHONE, VIDEO, CHAT AND MESSAGING.

Connect over secure messaging, phone or video for treatment, diagnosis, and health advice



### GET WELL. KEEP WELL.

Clinicians available for healthcare questions and/or advice.



### CONVENIENT PRESCRIPTIONS\*.

Prescribe and renew existing prescriptions.



### PRIVACY and SECURITY.

Policies and procedures designed in compliance with PIPEDIA and the relevant privacy legislation in all Canadian provinces.



### COMMUNICATION WITH HEALTHCARE PROFESSIONALS.

Team-based care includes communicating with doctors and other healthcare professionals on all treatment plans and transferring medical information upon client request and approval.



## Our team of caring clinicians can:

Diagnose and treat conditions

Hand-off to other healthcare professionals

Always follow up

Order and interpret tests\*

Write & renew prescriptions\*

Make specialist referrals and write sick notes\*

Manage both acute and chronic illnesses

\*When medically appropriate