

Provincial Supports for Individuals / Residents

Program/Initiative	Description	Who is eligible?	Where do I apply?
BC Recovery Benefit	The BC Recovery Benefit is a one-time direct deposit payment for eligible families, single parents or individuals.	Adult B.C. residents	Apply here .
BC Hydro bill payment support	Residential customers experiencing a temporary financial crisis who have fallen behind on their bill payments may be eligible for a grant of up to \$600 from BC Hydro's Customer Crisis Fund.	BC Hydro customers.	Call 1-800-224-9376
Freezing annual rent increases	Landlords cannot apply the annual CPI residential rent increase to residential tenancies. The Province is extending the freeze on rent increases until July 10, 2021.	Tenants who have a tenancy agreement under the Residential Tenancy Act. Note it does not apply to households in rent geared-to-income units.	N/A: this measure relates to the Residential Tenancy Act and does not require an application
COVID-19 changes to residential tenancies, including rent repayment plans, guidance on eviction policy, and access to tenant suites	Various updates have been made the Residential Tenancy Act.	Tenants with agreements under the Residential Tenancy Act.	See a summary of the changes here .
Self-isolation spaces	BC Housing is working with regional health authorities, municipal partners and non-profit		More information here .

	shelter and housing providers to develop community-based response plans to the COVID-19 pandemic. This includes identifying locations where vulnerable individuals, including those who are experiencing or at risk of homelessness, would be able to recover and self-isolate.		
ICBC payment deferral	Customers on a monthly Autoplan payment plan, who are facing financial challenges due to COVID-19, can defer their payment for up to 90 days with no penalty.	Customers on a monthly Autoplan payment plan.	Details here.

Federal Supports for Individuals / Residents

Program/ Initiative	Description	Who's eligible?	Where do I apply?
Canada Recovery Benefit	The CRB provides \$500 per week for up to 26 weeks for workers who have stopped working due to Covid.	Workers who have stopped working or had their income reduced by at least 50% due to COVID-19, and who are not eligible for Employment Insurance (EI).	Apply here .
Canada Recovery Sickness Benefit (CRSB)	The CRSB provides \$500 per week for up to a maximum of two weeks	Workers who: <ul style="list-style-type: none"> are unable to work for at least 50% of the week because they contracted COVID-19. Are self-isolated for reasons related to COVID-19 have underlying conditions, are undergoing treatments or have contracted other 	Apply here .

		sicknesses that, in the opinion of a medical practitioner, nurse practitioner, person in authority, government or public health authority, would make them more susceptible to COVID-19.	
Canada Recovery Caregiving Benefit	The CRCB provides \$500 per week for up to 26 weeks per household for workers who must care for a child who contracts Covid-19.	Workers who: <ul style="list-style-type: none"> are unable to work for at least 50% of the week because they must care for a child under the age of 12 or family member because schools, day-cares or care facilities are closed due to COVID-19 because the child or family member is sick and/or required to quarantine or is at high risk of serious health implications because of COVID-19. 	Apply here .
Mortgage Payment Deferral	Mortgage payment relief through deferred mortgage payments, provided by banks on a case-by-case basis. Note: while payments are deferred, interest continues to accrue.	All customers holding mortgages with one of the big 6 banks (TD, CIBC, BMO, Scotia, NBC, RBC) who are currently in good standing and have been impacted by COVID-19 can apply for mortgage deferment. More details here .	More information here .